

August 29, 2023

King's Construction/KingScapes Lawn Care

Commercial Snow Removal Terms of Service

Scope of Service: With our Snow removal service, upon the snow accumulation trigger being reached, we will service the property automatically and without any per-event authorization or communication. We will remove the snow from all previously agreed upon driveways, parking areas, city sidewalks, and walkways.

Service Pricing: All Snow Removal prices are given as a per service price. Depending on the snowfall event, we may need to service the property multiple times per event.

Service Timeframe: We will commence snow removal operations when the snow accumulation trigger has been reached. When the snowfall event happens outside of business hours, we will service the property in a timeframe as to be done by the previously agreed upon "Done by" time. In the event of a snowfall that happens close to or during business hours, we will service the property in the fastest method possible and only clear the areas necessary for business operation. We will return later to cleanup and clear areas that were missed. If the event continues, we will monitor the property and service it each time the trigger is reached.

Service Trigger: The "Trigger" is the agreed upon amount of snow accumulation that will determine whether we service the property. Trigger amounts are available from "Trace" (any accumulation) to 6" (inches). The measurements will be taken from the main traffic areas. Any trigger greater than 6" (inches) will be considered an on-call account and will need a per event request for service.

Ice-Melt: An application of Ice-Melt is available upon request at an additional charge of \$10 for the first 750 sq. ft. and \$1 per 100 sq. ft. thereafter.

Ice/Packed snow: We are not responsible for removing ice or packed snow that does not easily come up with a shovel or a plow. Ice or packed snow such as this will require Ice-Melt which is an additional charge.

Snow Pile Placement: As much as practicable, we will pile the snow beside the driveways, parking areas, and sidewalks. In heavier snowfall events, we may need to pile snow on the side of the street.

Access: At the time of service, access is required to all areas from which we are required to remove the snow. A failure to provide access will result in that section being skipped, but at no reduction in price. Additional charges will apply if it is necessary for us to return to remove snow from the area(s) skipped.

Debris: We are not responsible for damage to any removable items (tools, toys, etc.,) buried under the snow in the service area.

Liability: We will repair, replace, or reimburse any damage to the property and structures on the property that we have caused due to negligence.